Writing and Managing Interface Requirements

Ivy Hooks

Abstract

Caveat: If you have not had basic training or mentoring in writing requirements, this tutorial assumes you have those skills. This tutorial assumes you know how to write a good requirement and avoid the basic requirement defects. It also assumes you have seen some interface requirements, at some level in your work.

One of the more difficult requirement skills involves writing and managing interface requirements in an effective manner. This topic is covered at an introductory level in other seminars, but this seminar gets into significant details. These details are not available in the earlier classes because it takes some experience improving other requirement skills before tackling these details. This seminar will aid the student in improving processes in working with interface requirements and will provide further insight into why some options do or don't work.

Students will be involved in discussions about their own problems in writing, documenting and managing interface requirements. Class lecture and exercises will help to find answers to many of these problems such as:

- Different types of interfaces
 - With existing systems
 - Between two developing systems
- Techniques for identifying interfaces
 - Operational concepts
 - Context diagrams
 - Stakeholder related
- Major categories of interfaces
 - Physical
 - Electrical
 - Electronic
 - Mechanical
- Expansion of categories
- Where and how to document an interface
 - System Specification
 - ICDs and IRDs
- What goes in your specification
 - What doesn't go in your spec
 - Why you need info in your spec
- How interfaces are verified
 - From you viewpoint
 - From the system viewpoint

Writing and Managing Interface Requirements

Ivy Hooks

Biography

Ivy HOOKS, USA, is CEO of Compliance Automation Inc., a charter member of INCOSE, an internationally recognized expert in requirements, an author and speaker. Ivy has managed and owned a company since 1985, Ivy previous had a highly exciting 20-year career at the NASA Johnson Space Center where she served on the initial Space Shuttle design team and in a number of engineering and management jobs. Ivy holds a BS and MS in Mathematics from the University of Houston and is the recipient of a number of awards.

Advanced Writing and Managing Interface Requirements

INCOSE 2010 by Ivy Hooks of



Tutorial Objectives

- Unravel some of the mystery of interface requirements
- Present proven techniques for documenting and managing interface requirements
- Show how these techniques fit into the product life-cycle



What's Coming Next

OVERVIEW

- Major types of interfaces
- What is an interface
- How do interfaces fit into the product life-cycle
- What do interface requirements look
 like

Major Types of Interfaces

- Physical interfaces
 - Mechanical
 - Electrical
 - Electronic
 - Power
 - Propulsion

- Functional interfaces
 - Information transfer
 - Computer-human
 - Maintenance
 - Installation

• Environment



What is an Interface?

A <u>common</u> functional or physical <u>boundary</u> where two systems interact.



Boundary Definition

- Interface boundaries must be:
 - Documented
 - Maintained through design
 - Validated through design
 - Verified
- Interface boundaries are:
 - Defined by an existing system, or
 - Mandated from higher level, or
 - Worked out between two systems



Examples of existing systems with defined interface

- Launch vehicle exists – has an ICD
- Your <u>Spacecraft</u> (S/C) is going to be carried by the launch vehicle

- Spacecraft (S/C) exists – has an ICD
- You want to put an <u>instrument</u> into the S/C

Can you think of others?

ICD: Interface Control Document

Sys 1 is built and Sys 2 wants to interface to it



- Sys 1 has an <u>ICD # 2345</u> that defines what another system has to do to interface to it.
- Sys 1 Specification has <u>no interface</u> <u>requirements concerning working with Sys 2</u> though it may have generic interface requirements.
- Sys 2 Specification will have <u>interface</u> requirements concerning Sys 1

Boundary Definition is in the ICD

Spec contains requirements

- Sys 2 shall obtain power from Sys 1 per ICD 2345 <u>Table 3-4</u>.
- Sys 2 shall operate on power obtained from Sys 1 per ICD 2345 <u>Table 3.6</u>
- Sys 2 shall transmit data to Sys 1 per ICD 2345 <u>Table 4-1</u>.

ICD defines boundary

- <u>Table 3-4</u> contains the connections and grounding information in order to obtain power
- <u>Table 3-6</u> contains power characteristics such as noise, filtering, ...
- <u>Table 4-1</u> data rates, types, formats, validity checks....

Boundary Definition

- Interface boundaries must be:
 - Documented
 - Maintained through design
 - Validated through design
 - Verified
- Interface boundaries are:
 - Defined by an existing system, or
 - Mandated from higher level, or
 - Worked out between two systems





- Sys 1 analyzes how it will operate and with whom it will interface
- Sys 2 is doing likewise
- Each is going to find that it must interface with the other
- Each will start determining what this means to them
- Agreeing to the identification of the interfaces between Sys1 and Sys 2 is the first step

<u>Interface Requirements Between</u> <u>Two Developing Systems - Identified</u>

Sys 1 Specification	<u>I/F Boundary</u> <u>Doc</u> #1234	Sys 2 Specification
<i>Sys 1 shall transmit xyz command defined in #1234 to Sys 2.</i>	The xyz command will have the characteristics described in Table TBD.	<i>Sys 2 shall execute</i> the xyz command defined in #1234.
Sys 1		Sys 2 13

<u>Interface Requirements Between</u> <u>Two Developing Systems - Identified</u>

Sys 1 Specification	<u>I/F Boundary</u> <u>Doc</u> #1234	Sys 2 Specification
Sys 1 <u>shall</u> transmit xyz command defined in #1234 to Sys 2.	The xyz command <u>will</u> have the characteristics describer oc DOES NOT com	Sys 2 <u>shall</u> execute the xyz command defined in #122 Tak
I/F Boundary - Sys 1		Sys 2 14

Interface Requirements Between **Two Developing Systems - Defined**

Sys 1 Specification	I/F Boundary	Sys 2 Specification	
	Doc		
	#1234		
<i>Sys 1 <u>shall</u> transmit the xyz command defined in #1234 Table 2-2 within 5 ms of cmd input.</i>	<i>The xyz command</i> <u><i>will have the</i> <i>characteristics</i> <i>described in</i> <i>Table 2-2.</i></u>	<i>Sys 2 <u>shall</u> execute</i> the xyz command defined in #1234 Table 2-2 within 4 ms of receipt.	
Sys 1 Sys 2			

The Vee-model and Interfaces Across the Products' Life-cycles



Validation of Command and Data I/F Often and at each review





Take a moment to stretch and make note of questions you now have.

I'll take some questions after you stretch - some of which I may defer because I know I have the topic covered later.



- Techniques for identifying external interfaces
- When to identify interfaces

S/C External Interfaces

- Include those systems that you need to do your job
 - Launch vehicle
 - Power
 - Structural
 - Communication
 - Deep Space Network
 - Test equipment not provided by your system
- Include those systems who need your system to do their job
 - Provide data to scientists
 - Provide status to Mission Ops

Define for all lifecycle stages

Identifying Interfaces – Think S/C Life-Cycle

- Factory Integration and Test
- Factory Acceptance Testing
- Transportation on the ground
- Integrate with launch vehicle
- Integration test
- Ground Operations including maintenance
- Mission operations
- Disposal

Can you think of others?



External Interfaces: Think Instrument Life-Cycle



Use Operational Concepts



Interface Block Diagram



Notional Instrument-to-S/C Functional Interfaces



When to Identify Interfaces





Understanding Interfaces Early

For What

- Acquire power
- Thermal cooling
- Receive commands
- Transmit data
- Mechanical attachment

With Whom

- Rack during my testing
- S/C during integration testing
- S/C during operations



Scope Definition Phase

- Define Need, Goals, and Objectives
- Identify Stakeholders
- Develop operational concepts for all lifecycle phases of the product
- Identify Drivers
- Identify Interfaces

Define boundaries for your product and gain agreement before committing to requirement gathering and documentation



- How many of you do interface definition in the Scope phase – during formulation, concepts, or whatever you call the phase?
- What techniques do you use? Ops Concepts? Context diagrams? Work from lists of previous interfaces? Other?





• Interfaces - More Details about Categories



Major Categories of Interfaces

- Physical
- Electronic
- Electrical
- Hardware/Software
- Software
- Environment
- Human/Machine



Physical

- Mechanical
 - Envelope
 - Attachment/Mounting
 - Obscuration
 - Alignment
- Tooling





Electronic Interface

- Command Signals
 - Format
 - Rates
 - Identification
- Data Signals
 - Frequency characteristics
 - Format
 - Rate
- Discrete Signals
 - Voltage levels
 - Impedance
 - Signal meaning



- Telemetry Signals
 - Format
 - Clock rate
 - Identification
 - Recording media/method
- Multi-spectral Communications



Electrical Interface

- Power
 - Туре
 - Voltage/Current
 - Power profile
 - Protection
 - Grounding and bonding
- Connector type and pin assignments
- Electromagnetic
 - Compatibility (EMC)
 - Interference (EMI)
 - Pulse (EMP)



Hardware/Software

- Timing & Sequencing
- Analog-to-Digital conversion
- Host operating system
- Peripherals
- Protocols/Standards
 - Open System Interconnection (OSI)





<u>Software</u>

- Data
 - Content
 - Inputs and Outputs
 - Format
 - Rates
 - Accuracy
 - Latency
- Messages
 - Identification (name)
 - Format
 - Content
 - Storage

Application Program
 Interfaces (APIs)




Environment

- Structural
 - Vibration
 - Shock
 - Acoustic
 - Loads
 - Dynamic mode shapes
- Thermal
 - Temperature range
 - Heating rates
 - Heat transfer surfaces
- Magnetic
 - Flux density
 - Rate-of-Change



- Radiation
 - Туре
 - Flux Density
 - Total Dose
- Ambient
 - Pressure
 - Temperature
 - Humidity
 - Contaminants

Human/Machine

- Set of
 - inputs,
 - outputs,
 - special actions
- Computer-human interaction mechanism
 - dialogue procedures
- Interrelationship identified for these entities in the various functional areas.





Thinking Interfaces







- What did you learn or see more clearly in the prebreak session? This could be:
 - A new approach or something your process is missing
 - Clarification of a point that had confused you before
 - A way to explain a concept to others, because while you understand, you've had trouble explaining it.
- Will you change something in your process or approach to requirements because of something you learned ?
- Do you have more questions?

What's Coming Next

• Documenting interface boundaries



Defining I/F Boundaries

- Answer these questions
 - Which external interfaces are known?
 - Which external interface definitions will require a cooperative effort?
 - What is my schedule for needing details?
- Develop a plan to resolve interface issues and unknowns
- Identify risks



Maturity of Interfaces

Some existing and some to be developed



43

Maturity of Interface Documents



Interface control document (IRD):

Written by the person responsible for the existing system. Description of existing system interfaces. What you have to do in order to interface to this existing system. Or, what is available to you to use, communicate with, etc.

Standard:Written by some standards organization or group
Special case of an ICD.
Everyone works to the standard, e.g., 1553, and then all
can work together.

Interface requirement document (IRD)

Jointly written by two systems that need to have an interface. Description of the common point. Description for each interface.

Terminology Clarification

- Some organizations use the term ICD for all interfaces, and this is fine
 - The ICD begins with information described above in the IRD
 - The ICD continues with all the details from each side of the interface included to the as-built configuration
- An organization should be consistent in terminology. The world is never going to be consistent in terminology.



Interface Definitions Control

- Existing system uses an ICD
 - belongs to the manager of the system with which you want to interface
 - probably is not going to change
- Two sides in development options
 - <u>Upper Level SRD</u> managed by SRD change board
 - <u>IRD</u> managed and signed jointly by the managers of the two interfacing systems
 - <u>Evolving ICD</u> managed and signed jointly as IRD

Existing System Interface Control Document (ICD)

- A formally controlled document that:
 - Represents the as-built configuration
 - Identifies, quantifies, and controls the design characteristics of the interface.
 - Ensures interface compatibility by documenting form, fit, and function.
 - Is prepared by and controlled by the owner of the system
- Some may be well-written and some may be awful



Using Higher Level Specifications





Interface Requirements Document (IRD)

- A formal agreement that documents the interface between two systems
- Defines the "common" point(s) where the two systems interface
- Will describe in detail the data formats, data types, etc.
- Will describe physical interfaces to the drawing level
- Both systems have to work together to develop the document and both must sign and formally control



Benefits of a good ICD/IRD

- Provide a mutual interface agreement agreed to by affected parties
- "Living" document exists for life of program so that changes can be accommodated
- Common format
- Easily understood and eliminates unnecessary verbiage
- Provide a means to control cost and schedule



Documenting interface boundary evolution







Notional Instrument-to-S/C Functional Interfaces





Figure 5: Data Transfer Interface

Post Design Interface



Figure 6: Notional Command and Data Handling Interface Topology ⁵⁶

Data IRD contains all levels of data interface information





- Who uses an IRD, or equivalent document for interface definition, that is referenced from interfacing systems' specifications?
- Who puts a *shall*-statement in that definition document?
- Who has no standard way of doing interface requirements?
- Does anyone put the system requirements in the IRD?



-/

ICD

Standard



Writing Interface Requirements





What to Document in your Specification

What	Where	Why	Caveats
Narrative description of external interfaces	3.1 System Description	Make boundary clear	There are no shall statements
Diagram of interfaces	Immediately after narrative	So everyone doesn't have to do this	Can be context diagram or picture or other graphical representation
Interface Requirements	3.2xx where needed	Impose on your system	Refer to ICD or IRD or higher level for info



Instrument - Interface Description

 The Instrument will be installed in the S/C and will receive power from the S/C. The Instrument will receive ground commands via the S/C communications system and will supply its status and data to the ground through the S/C communications system.





Interface Requirement

in Instrument specification

WRONG

- The S/C system shall provide power to the Instrument
- The Instrument shall interface to the S/C system.

<u>RIGHT</u>

 The Instrument shall obtain 28volt power from the S/C system per ICD 1234 table 2.

Instrument Specification - Power Section

- 3.x.x.1 Power.
- 3.x.x.1.1 The Instrument shall operate on 28 volts dc power

 Rationale: We will be using S/C power that is already 28 volts and we can obtain all our components to work at this voltage level
- 3.x.x.1.2 The Instrument shall receive ground power from a [certified test fixture].

— Rationale: Not sure how to handle this but want to make sure that anywhere we need to apply power on the ground we are only getting that power from a "good source" that cannot harm our system.

• 3.x.x.1.3 The Instrument shall receive power from the S/C per ICD ABCD table 4.2.

- Rationale: The ICD table provides all of the information needed to design for the S/C power interface. 64

Referencing Another Document

- In general, reference don't repeat information
- Use <u>Section 2.0 Reference Documents</u> for information about each document
- Reference a specific version DO NOT put in "latest version" this is not acceptable.
- In requirement use short title or <u>document</u>
 <u>number</u>
- Refer to exact location, e.g. paragraph number



Reference Documents

Number	Title	Rev	Date	Sections
MIL- STD- 464	Electromagnetic Environmental Effects Requirements for Systems	A	Dec 19 2002	3, 4, 6
MIL- STD- 461	Requirements for the Control of Electromagnetic Interference (EMI) Characteristics of Subsystems and Equipment	E	Aug 20 1999	2 only

The System shall do something according to MIL-STD-464, Section 3.





The System shall do something according to MIL-STD-464, Section 3.

The System shall do something as <u>defined in MIL-STD-464</u>, Section 3.

The System shall do something <u>IAW</u> MIL-STD-464, Section 3.

• NOT THIS:

The System shall do something according to MIL-STD-464, Electromagnetic Environmental Effects Requirements for Systems, Rev A. 67

Do's and Don'ts of Reference Documents

- Do not use "latest version" in the reference table or anywhere else.
- Do not update your document if you are not impacted by the change.
 - This is a contract change
 - You cannot just invoke a new Rev number
- Keeping track is simpler if you add a column to the table to show exact sections/ paragraphs called out in your requirement document.



- You determine that you must change a reference - e.g. an ICD changes and you cannot interface successfully without invoking the change
- Prepare a change request
 - To update the Rev and date in the table
 - To change referenced paragraphs if needed
 - To elicit impact of the change from those affected.



What's Coming Next

- Internal interfaces
- Managing interfaces
- Verifying interfaces

Instrument system external interfaces to the S/C




Instrument Subsystems' Interfaces



Power

- Subsystems will have external interfaces to the S/C
- Subsystems will have interfaces to each other these are external to each subsystem and internal to the system

System design

- Identifies subsystems
- Identifies where external interfaces meet the subsystems
- Identifies internal interfaces of the subsystems
- Allocates system requirements, including interface requirements, to the subsystems
- Adds a level of detail to the existing interface definition



System Internal Interfaces

- System design will drive interfaces between subsystems
- Each subsystem will have interfaces external to itself
 - Within the system
 - Requires process like external interfaces described above
 - Definition may be in System Spec or in separate I/F Def Doc
 - Outside the system
 - Continue with the I/F definition defined at the system level
 - Add more details



Things to consider throughout interface requirement evolution

- How will each interface affect my system (subsystem)?
- How do I protect myself from their failures?
- How could my system affect the other side of the interface?
- How do I prevent my failures affecting them?
- Can the interfaces be quickly identified?
- Where is my system most sensitive?
- Where are the big risks?



Managing Interfaces

- Identify interfaces at high level what are the interfaces
 - Power
 - Mechanical
 - Data
- Determine how you will document each interface boundary (IRD)
- Each document needs a custodian
- Set up control board to review and approve IRD and subsequent changes

Managing Interfaces (cont)

- Assign subject matter experts (SME) from each side of the interface to follow throughout the life-cycle
- Provide traceability between the IRD and the specifications
- Schedule updates to your IRDs per your development plan – at SRR, PDR, CDR, TRR
- Assign a V&V or QA person to ensure the specifications, IRDs, and design documents stay in sync

The Vee and Interface Verification



Verification

- IV&V especially useful
- Validation from beginning to end
 - Is I/F feasible
 - Are open items closing on schedule
 - Are design maturing toward the common definition

- Verification
 - Each side: design meets the common definition
 - Each side: using models, simulators, actual hardware or s/w starting early
 - Both sides: but does it work



Where do you go from here?





The **Compliance Automation**, **Inc.** (CAI) team of recognized requirements experts takes pride in implementing quality requirement management processes for our clients. We have trained and supported government agencies, private companies and service organizations since 1990. As your company implements more complex systems, the need for good requirements will be essential to your success and CAI can help.

Products from Compliance Automation, Inc.



Requirements: Best Practices (Video/Audio Series)

We selected major topics from our training seminars to create this series as a refresher for your existing employees or as support for bringing new people up-to-speed. Choose the format that fits your needs: video (DVD), audio-only (CD) or web-based.



Customer-Centered Products

By Ivy F. Hooks and Kristin A. Farry

This highly practical book shows you how to elicit the right requirements at the start of a project, keep the development process on track, and make the right product the first time.

GUIDE FOR MANAGING AND WRITING REQUIREMENTS	
n Ist hen	
and the second designed as a second designed as a second designed as a second designed as a second designed as	
2 19930-	

Guide for Managing and Writing Requirements

The Guide provides many of the best practices using examples from two small space programs conducted by the NASA Johnson Space Center. It has been extremely helpful to non-space related industries, such as oil companies and banks, and for hardware and software.

Online Resources

Visit complianceautomation.com for more resources collected and developed by our consultants:

- Whitepapers
- Templates
- Good Requirements Reference Card
- and more!

Consultation and Facilitation Services

Tap into the wealth of experience and knowledge of our senior consultants:

- Process and Requirement Audits
- Moderation of Requirements
- Requirements Facilitation

www.complianceautomation.com

Phone: (830) 249-0308 • Fax: (830) 249-0309 training@complianceautomation.com 217 E. Bandera Road, Suite 200, Boerne, Texas 78006-2991